## **PRIVACY POLICY**

#### This Privacy Policy applies to the halemind.com website and halemind mobile application

halemind.com recognizes the importance of maintaining your privacy. We value your privacy and appreciate your trust in us. This Policy describes how we treat user information we collect on <a href="https://halemind.com">https://halemind.com</a> and other offline sources. This Privacy Policy applies to current and former visitors to our website and to our online customers. By visiting and/or using our website, you agree to this Privacy Policy.

Our privacy policy is subject to change at any time without notice. To make sure you are aware of any changes, please review this policy periodically. By visiting this Website, you agree to be bound by the terms and conditions of this Privacy Policy. If you do not agree please do not use or access our Website. By mere use of the Website, you expressly consent to our use and disclosure of your personal information in accordance with this Privacy Policy. This Privacy Policy is incorporated into and subject to the Terms of Use

halemind.com is a property of HaleMind Engineering Private Limited, an Indian Company registered under the Companies Act, 2013 having its registered office at, 59, Road No.4, M.K. Naidu Colony, Tirupati, Andhra Pradesh - 517501.

This Privacy Policy is published in compliance with, inter alia:

i. Section 43A of the Information Technology Act, 2000;

ii. Regulation 4 of the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Information) Rules, 2011 (the "SPI Rules");

iii. Regulation 3(1) of the Information Technology (Intermediaries Guidelines) Rules, 2011.

#### **INFORMATION WE COLLECT**

Generally, some of the Services require us to know who you are so that we can best meet your needs. When you access the Services, or through any interaction with us via emails, telephone calls or other correspondence, we may ask you to voluntarily provide us with certain information that personally identifies you or could be used to personally identify you. You hereby consent to the collection of such information by HaleMind. Without prejudice to the generality of the above, information collected by us from you may include (but is not limited to) the following:

Contact information: We might collect your Name, Email, Phone, Address, IP Address.

**Demographic information:** We may collect demographic information about you or any other information provided by your during the use of our website. We might collect this as a part of a survey also.

We may collect data regarding your usage of our services, your past medical data, your family's medical data, your demographic data such as DOB, Gender, Marital status, blood group and other data that you chose voluntarily to disclose such as your past medical history, family medical history etc.

**Other Information: We** may collect data regarding your usage of the services and; other information that you voluntarily choose to provide to us (such as information shared by you with us through emails or letters, your work details, your family details.)

# WE COLLECT INFORMATION IN DIFFERENT WAYS.

**We collect information directly from you:** We collect information directly from you when you contact us. We also collect information if you post a comment on our websites or ask us a question through phone or email.

**From practitioners:** we collect your Contact information, personal information, demographic data and all other data disclosed by you while signing up to our platform or when you contact us.

### **USE OF YOUR PERSONAL INFORMATION**

We use information to respond to your requests or questions: We might use your information to confirm your registration for an event or contest.

We use information to improve our products and services: We might use your information to customize your experience with us. This could include displaying content based upon your preferences.

We use information to look at site trends and customer interests: We may use your information to make our website and products better. We may combine information we get from you with information about you we get from third parties.

We use information for security purposes: We may use information to protect our company, our customers, or our websites.

We use information as otherwise permitted by law.

#### SHARING OF INFORMATION WITH THIRD-PARTIES

HaleMind does not make your Personal Information available to third parties for their marketing purposes without your consent. We may collect information when you sign up to our website, application. We collect information from the attachments you upload, from information you entered etc. If you are not comfortable in sharing this information, please terminate the use of our service.

**Information disclosure:** HaleMind will not disclose any Personal Information about you unless specifically agreed to by you or:

To comply with legal requirements, such as a law, regulation, search warrant, subpoena, or court order; To our vendors and suppliers during their provision of products or services to

HaleMind; In the event of a corporate change in control resulting from, for example, a merger, a sale of assets, or bankruptcy; or in some special cases.

#### CHANGE TO PRIVACY POLICY

We believe in continuous innovation, which, along with changes in our business, may require that we amend this Policy from time to time. We will post a revised Policy along with its effective date on this page. Because this Policy can change at any time, we encourage to reread it periodically to see if there have been any changes, amendments, or updates. Your continued use of our Services following the effective date means that you have consented to the Policy, as amended, changed, or updated.

#### CONSENT TO THIS POLICY

You acknowledge that this Privacy Policy is a part of the Terms of Use of the Website and the other Services, and you unconditionally agree that becoming a User of the Website and its Services signifies your (i) assent to this Privacy Policy, and (ii) consent to HaleMind using, collecting, processing and/or disclosing your Personal Information in the manner and for the purposes set out in this Privacy Policy. Your visit to the Website and use of the Services is subject to this Privacy Policy and the Terms of Use.

#### EMAIL OPT-OUT

You can opt out of receiving our marketing emails: To stop receiving our promotional emails, please email support@halemind.com It may take about ten days to process your request. Even if you opt out of getting marketing messages, we will still be sending you transactional messages through email and SMS about your purchases.

#### **GRIEVANCE OFFICER**

Should you have questions about this Privacy Policy or HaleMind's information collection, use and disclosure practices, you may contact, Grievance Officer. We will use reasonable efforts to respond promptly to any requests, questions or concerns, which you may have regarding our use of your personal information. If you have any grievance with respect to our use of your information, you may communicate to Grievance Officer.

In accordance with Information Technology Act 2000 and rules made there under, the name and contact details of the Grievance Officer are provided below:

Mrs. Aruna Jyothi 59, Road No.4, M.K.Naidu Colony Tirupati, Andhra Pradesh - 517501. Email: contact@halemind.com

If you have any questions about this Policy or other privacy concerns, you can also email us at contact@halemind.com

#### UPDATES TO THIS POLICY

This Privacy Policy was last updated on 1<sup>st</sup> January, 2018. From time to time we may change our privacy practices. We will notify you of any material changes to this policy as required by law. We will also post an updated copy on our website. Please check our site periodically for updates.

#### JURISDICTION

If you choose to visit the website, your visit and any dispute over privacy is subject to this Policy and the website's terms of use. In addition to the foregoing, any disputes arising under this Policy are subject to the Jurisdiction of Andhra Pradesh.